Google Project Update
DCC Meeting

October 13, 2010
What tasks are left?

- Training and Documentation – Ongoing
- Account Migrations – complete with few exceptions
- Google Groups rollout – complete, but more managers needed
- Exchange Public Folders – ~10 depts still to OK
- BES Shutdown – 10/13
- Exchange Shutdown – in early November
- Provisioning Infrastructure Changes – November
- Migration of MX Record – by December
Account Migrations

- Still some users who have mail going to Google without a way to reach it
- 12000 active users – 16000+ accounts
All “Spray-BIFs” are now Google Groups, and mail is being delivered to previous recipients

Instructions for managers @ Google Help Site

Many departments need to designate one or more people as managers

To designate manager, CAP form available at http://www.brown.edu/cis/support/cap/forms/
10 departments have not checked in that they’re all set with data

Public Folder server nearly ready to be shut down
Exchange Server Shutdown

- Blackberry Enterprise Server shutdown – today!
- Waiting on assistance/scheduling from MS – sometime in November
- Mostly back-end work by CIS–Windows and Microsoft
- When it occurs, it may cause problems for people who have been continuing to use Outlook
- Will either need new profile (so they can access PST), or set Outlook to work in Offline Mode
Provisioning Infrastructure Changes

- (No change since last month)
- We will tie in more Google features to provisioning
- Make it easier on CAP office – much work still being done manually
- Out–of–scope, but on the radar: MaceGrouper
Leaning strongly toward use of Google’s Postini service for archiving/e-discovery and additional virus scan

After Exchange Shutdown, will change mail routing so that Google has primary record, and Google/Postini will do virus/spam scanning after 12/31

Most outbound mail will be authenticated through Google servers

Still a need for an outbound mail server for campus (copy machines, dumb terminals, etc) – more to come
More training coming for basic end users
Classes coming soon for Google Docs

Support Level definitions in process
Looking at “community support” for lesser-known Google apps
Community support will allow experts to answer, and share feedback/advice to CIS
Questions?